UNITED STATES PATENT AND TRADEMARK OFFICE

CONFIRMATION NO. 9674

Bib Data Sheet

SERIAL NUMBER 10/004,664	FILING OR 371(c) DATE 12/03/2001 RULE	CLASS 379	GROUP ART UNIT 2642	ATTORNEY DOCKET NO. AUS920010947US1

APPLICANTS

Michael Wayne Brown, Georgetown, TX;
David R. Cheng, Wilmington, DE;
Wing-Ying Stephanie Leung, Ann Arbor, MI;
Folu Okunseinde, Oakhurst, NJ;
Michael A. Paolini, Austin, TX;
Seema Sheth-Voss, Cambridge, MA;
Scott Lee Winters, Austin, TX;

** CONTINUING DATA ***************************

** FOREIGN APPLICATIONS ********************

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
** 01/15/2002

Foreign Priority claimed ☐ yes ☐ no				
35 USC 119 (a-d) conditions met ☐ yes ☐ no ☐ Met after Allowance	STATE OR COUNTRY TX	SHEETS DRAWING 8	TOTAL CLAIMS 57	INDEPENDENT CLAIMS 6
Verified and Acknowledged _____ Examiner's Signature _____ Initials				

ADDRESS

AMY PATTILLO
p.o. box 161327
AUSTIN ,TX 78746

TITLE

Enabling caller controlled hold queue position adjustment

FILING FEE RECEIVED 1658	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	☐ All Fees
		☐ 1.16 Fees (Filing)
		☐ 1.17 Fees (Processing Ext. of time)
		☐ 1.18 Fees (Issue)
		☐ Other _____
		☐ Credit

UNITED STATES PATENT AND TRADEMARK OFFICE

CONFIRMATION NO. 9674

Bib Data Sheet

SERIAL NUMBER 10/004,664	FILING DATE 12/03/2001 RULE	CLASS 379	GROUP ART UNIT 2643	ATTORNEY DOCKET NO. AUS920010947US1

APPLICANTS

    Michael Wayne Brown, Georgetown, TX;
    David R. Cheng, Wilmington, DE;
    Wing-Ying Stephanie Leung, Ann Arbor, MI;
    Folu Okunseinde, Oakhurst, NJ;
    Michael A. Paolini, Austin, TX;
    Seema Sheth-Voss, Cambridge, MA;
    Scott Lee Winters, Austin, TX;

** CONTINUING DATA *************************

** FOREIGN APPLICATIONS ********************

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
** 01/15/2002

Foreign Priority claimed ☐ yes ☐ no 35 USC 119 (a-d) conditions met ☐ yes ☐ no ☐ Met after Allowance Verified and Acknowledged _____ Examiner's Signature _____ Initials	STATE OR COUNTRY TX	SHEETS DRAWING 8	TOTAL CLAIMS 57	INDEPENDENT CLAIMS 6

ADDRESS

Cynthia S. Byrd
International Business Machines Corporation
Itellectual Property Law Department
11400 Burnet Road
Autstin , TX 78758

TITLE

Enabling caller controlled hold queue position adjustment

FILING FEE RECEIVED 1658	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	☐ All Fees
		☐ 1.16 Fees (Filing)
		☐ 1.17 Fees (Processing Ext. of time)
		☐ 1.18 Fees (Issue)
		☐ Other _____
		☐ Credit